

## Policy B10: Pupil access to a person independent of the school staff group

### Pupil access to a person independent of the school staff group

This policy has been written in line with Standard 2.3 (Boarders' Induction and Support) of the National Minimum Standards (NMS) for Boarding Schools (April 2015).

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- 10.4. Contacts details for other Outside Agencies
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### NMS Standard 2: Boarders' Induction and Support

- 2.3. The school identifies at least one person other than a parent, outside the staff and those responsible for the leadership and governance of the School, who Boarders may contact directly about personal problems or concerns at school. Boarders are informed who this person is, and how to contact them and they are easily accessible. Boarders are also provided with one or more appropriate helpline(s) or outside telephone numbers, including the Office of the Children's Commissioner, to contact in case of problems or distress.

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#### 10.1. Introduction

There are many different members of staff to whom a girls may turn if she is having difficulties, has concerns or worries or thinks that someone else's safety or well-being is at risk. These people include the girl's Tutor, Housemistress/Housemaster (or their assistants), Medical Centre Sisters, International Students Counsellor, Chaplain, Teachers, Deputy Head and Head. Sometimes girls may wish to seek a listening ear from an adult with specialist listening skills. The school makes this possible and readily accessible for the girls in the form of the School Counsellor (see Policy B17).

In addition, in compliance with Standard 2.3 the School has arranged for an Independent listener, Mrs Sally Ashworth to be available for the girls.

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#### 10.2. The Independent Listener

The Independent Listener, Mrs Sally Ashworth is not a member of the School staff nor is she involved in its leadership and governance. She lives in the nearby village of Naburn. Mrs Ashworth is a UKCP registered psychotherapist with long experience in the field of education.

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#### 10.3. Contact Details for the Independent Listener

Mrs Ashworth may be contacted by telephone on 01904 673626 or 07702593825, by email at [sally@naburn.com](mailto:sally@naburn.com) and by post at Park View, Naburn, York YO19 4RU.

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#### 10.4. Contact Details for other Outside Agencies

The following list of contacts is also made available to girls and staff in school:

- The Office of the Children's Commissioner  
Sanctuary Buildings  
20 Great Smith Street  
London  
SW1P 3BT  
Tel: 020 7783 8330  
Email: [info.request@childrenscommissioner.gsi.gov.uk](mailto:info.request@childrenscommissioner.gsi.gov.uk)
- Child Line 0800 1111
- The Samaritans 116 123 or [jo@samaritans.org](mailto:jo@samaritans.org)

- North Yorkshire Safeguarding Children Board 01609 780780  
Email: [social.care@northyorks.gov.uk](mailto:social.care@northyorks.gov.uk) (08:00 – 17:00 Mon – Fri; 09:00 – 12:00 Sat)  
01609 780780  
(all other hours)

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### 10.5 How this information is communicated to girls

The contact details for Mrs Ashworth and the other outside agencies listed are communicated to girls in the following ways;

- The details are displayed on Notice Boards in Boarding Houses
- The details are printed in the School calendar
- The details are printed in the girls' planners
- This policy is included on the School web-site
- Periodically Mrs Ashworth is invited to attend a School Assembly where the girls are reminded of her availability

**Mrs J M Miles**

Head

Date Agreed: 2016-09-01

Review Date: 2017-09-01